

## Frequently Asked Questions (FAQs)

### **I'm a Cub Scout leader, can my pack camp overnight?**

A: Yes. If there is room. Due to the display showcase purpose of the event, we are allowing (but limiting locations for) Cub Scout packs to camp. We will be offering camping to packs in the same method as Scouts BSA troops and Venturing crews if they agree to present a Scout skill display with youth present for the entire program on Saturday. If a display can't be committed to, then a Pack will be placed in a low-traffic area or outside the main entrance along the parking lot. Please plan to attend the campsite lottery or send a campsite request e-mail to [ScoutingTheZoo@gmail.com](mailto:ScoutingTheZoo@gmail.com) after that event. Webelos and Arrow of Light Scouts are permitted to camp with a participating troop if the troop invites them, but no other Cub Scouts or siblings are allowed to camp overnight with a troop.

### **Can I add people past the registration deadline?**

A: There are some circumstances where this will be ok. E-mail [ScoutingTheZoo@gmail.com](mailto:ScoutingTheZoo@gmail.com) to request the additions before paying for them so that we can record accurate additions if allowed.

### **I'm from a Scouts BSA or Venturing unit and I missed the campsite lottery, can my unit still camp?**

A: Yes, as long as there is camping space, troops and crews are not required to be at the lottery meeting. Simply e-mail your interest in camping, along with an educated guess on number of campers to [ScoutingTheZoo@gmail.com](mailto:ScoutingTheZoo@gmail.com) to begin the process of campsite selection. Open campsite areas can be found online by going to [www.ThreeHarborsScouting.org/ScoutingTheZoo](http://www.ThreeHarborsScouting.org/ScoutingTheZoo) and selecting the appropriate link on the right side panel.

### **Where can I find which camping spots are still open?**

A: Open campsite areas can be found online by going to [www.ThreeHarborsScouting.org/ScoutingTheZoo](http://www.ThreeHarborsScouting.org/ScoutingTheZoo) and selecting the appropriate link on the right side panel. There is an "updated as" date on each link for verification of latest info.

### **We've registered for the event, when will I get my tickets and wristbands?**

A: We utilize digital tickets (QR codes) for this event. They should arrive beginning after Memorial Day and will be sent to the person who placed the order. Each order will be provided one QR code for admission and it will scan the appropriate number of times as per the registration. If you haven't received your tickets by Wednesday evening before the event, please e-mail [ScoutingTheZoo@gmail.com](mailto:ScoutingTheZoo@gmail.com) for inquiries. Wristbands will be handed out at the Friday night leader's meeting (camping units) or during check-in on Saturday (day units).

### **I have my QR codes from my order, what do I do with them now?**

A: That is up to how your unit decided how to handle ticket distribution. You can e-mail the QR codes to all your families or some units still want paper copies and you are welcome to print them and distribute. Please note that the number of times each QR code will scan is the exact number of times matching the amount of admission tickets or parking and drop-off passes that were paid for.

### **Are we allowed campfires at our sites?**

A: Yes, but they must be in an elevated fire pit. Additionally, a wooden board must be placed under the fire pit to avoid scorching of the grass. All fires must be attended at all times and water buckets must be available.

### **I wake my unit up early for clean-up on Sunday, why can't I bring my trailer in before 6:45 a.m.?**

A: Due to national standards we are required to schedule and honor eight hours of uninterrupted "quiet" time for our event. While your unit may be early risers, we ask that you respect the quiet time of your neighbors, and follow the requests that no vehicles enter the zoo before 6:45 a.m.

**Why can't I leave my car or trailer near my site?**

A: To protect the grass at the zoo we aren't allowing cars or trailers to be parked in campsites and many of the paths/roads around the zoo are too narrow for activities and are needed for public walkways and zoo vehicles. Since every campsite can't have a trailer, it is only right that none of our units have trailers as part of their areas. This is front country camping and units should plan on only using trailers for unloading and loading during appropriate times.

**I have questions that aren't answered here, who do I talk to?**

A: Please e-mail [ScoutingTheZoo@gmail.com](mailto:ScoutingTheZoo@gmail.com) with your questions. Several members of the leadership team monitor that e-mail and will respond to you and your question. Please allow for 24-36 hours for responses as we are volunteers as well. Of course, we will do our best to respond within a few hours, or sooner, as much as possible.

**Where can I find more info?**

A: There are many resources available if more information is needed. You can follow us on Facebook ([facebook.com/ScoutingTheZoo](https://facebook.com/ScoutingTheZoo)), visit our webpage ([www.ThreeHarborsScouting.org/ScoutingTheZoo](http://www.ThreeHarborsScouting.org/ScoutingTheZoo)),